

## General Provisions

**1.1.** These Terms and Conditions define the rules for renting Vehicles from Envio Rental Car. Every Client of Envio Rental Car has the opportunity to read, download, and print the Terms and Conditions.

**1.2.** These Terms and Conditions apply in full to every Agreement unless the Parties explicitly exclude the application of the Terms and Conditions or any of its parts in the Agreement.

## 2. Definitions

For the purposes of these Terms and Conditions, the following definitions apply:

- **Rent** – The rental fee due to Envio Rental Car from the Client for Vehicle rental.
- **Envio Rental Car** – A company under the business name “Envio Group Poland Spółka z ograniczoną odpowiedzialnością Spółka komandytowa,” headquartered in Bydgoszcz at Jagiellońska 21, 85-097 Bydgoszcz, registered in the Register of Entrepreneurs of the National Court Register under KRS number: 0000716322, maintained by the District Court in Bydgoszcz, 13th Commercial Division of the National Court Register, with Tax ID (NIP): 9532640176 and REGON number: 341473272.
- **Client** – An entity with whom Envio Rental Car has entered into a Vehicle Rental Agreement.
- **Delivery Date** – The date specified in the Agreement on which Envio Rental Car hands over the Vehicle to the Client.
- **Return Date** – The date specified in the Agreement by which the Client is obligated to return the Vehicle to Envio Rental Car.
- **Civil Code** – The Act of April 23, 1964, Civil Code (Journal of Laws No. 16, item 93, as amended).
- **Consumer** – A Client who qualifies as a consumer as defined in Article 221 of the Civil Code.
- **Vehicle** – The car subject to the Agreement.
- **Protocol** – The handover or return protocol for the Vehicle.
- **Terms and Conditions** – These Terms and Conditions of Envio Rental Car.
- **GDPR** – Regulation (EU) 2016/679 of the European Parliament and Council of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.
- **Parties** – The parties to the Agreement.
- **System** – The vehicle rental management system available at [www.erc.pl](http://www.erc.pl).
- **Operational Area** – The territory of the Republic of Poland, which can be extended with the consent of Envio Rental Car.
- **Agreement** – A Vehicle Rental Agreement concluded electronically between Envio Rental Car and the Client.

### **3. Vehicle Reservation**

**3.1.** The Client reserves the selected Vehicle via the System. During the reservation process, the Client selects the Vehicle model, Delivery Date, Return Date, pickup location, pickup time, return location, and return time.

**3.2.** During the reservation process, the Client may select additional services such as hiring a Vehicle with a driver, child seat, power inverter, booster seat, bicycle rack, electric scooter, electric skateboard, roof rails, roof rack, or refrigerator.

**3.3.** When reserving a Vehicle through the System, the Client must provide the following information: full name, email address, phone number, residential address, PESEL (Polish identification number), date of birth, driver's license number and expiration date, and ID card number, series, and expiration date. If requesting a VAT invoice, the Client must provide billing details.

**3.4.** By reserving a Vehicle, the Client consents to the processing of their personal data provided in the System for the purpose of executing the Agreement.

**3.5.** After correctly filling in the required information in the System, the Client receives a summary of their reservation via email and SMS to the provided phone number. The reservation summary includes the Vehicle rental price and the required deposit amount. The Client is directed from the System to the selected bank's website to complete the payment for the chosen Vehicle.

**3.6.** The Client may also order a Vehicle without using the System by directly contacting Envio Rental Car. Regardless of the reservation method, the Client will receive a reservation confirmation via email.

### **4. Conclusion of the Agreement**

**4.1.** The Vehicle reservation and order are confirmed once the Client pays the Rent as per the submitted order.

**4.2.** Following the Vehicle reservation in accordance with point 3 of these Terms and Conditions, whether through or outside the System, Envio Rental Car generates an Agreement with the Client, which is concluded electronically.

**4.3.** By placing a Vehicle reservation, the Client declares that:

**4.3.1.** they hold a valid license to operate a Vehicle in the territory of the Republic of Poland for at least 3 (three) years;

**4.3.2.** they are at least 21 (twenty-one) years old unless Envio Rental Car waives this requirement;

**4.3.3.** they have sufficient funds to pay the Rent.

**4.4.** Envio Rental Car reserves the right to verify the Client in available databases and systems before concluding the Agreement and, if negative feedback about the Client is obtained, to refuse to conclude the Agreement.

**4.5.** Envio Rental Car is entitled to request the Client's consent to verify their information in Economic Information Bureaus, including the National Debt Register. Providing such consent is voluntary; however, if the Client does not grant it, Envio Rental Car reserves the right to refuse to conclude the Agreement with the Client.

## **5. Vehicle Insurance**

**5.1.** All Vehicles offered by Envio Rental Car are covered by liability insurance valid, among other places, in the territory of the Republic of Poland.

**5.2.** Envio Rental Car has the right to use and allow the use of Vehicles under the terms of a lease agreement.

## **6. Vehicle Handover**

**6.1.** The handover of the Vehicle to the Client by Envio Rental Car takes place at the location and on the date chosen by the Client during the Vehicle order process.

**6.2.** The Client receives the Vehicle in a clean condition, both inside and outside, ready for proper operation, with complete equipment and a single set of keys, in good technical condition, free from physical and legal defects, with a full tank of fuel, and covered by liability insurance.

**6.3.** The Client is obligated to thoroughly inspect the condition of the Vehicle and, by accepting it, confirms its condition. Any concerns regarding the Vehicle's condition, which can be identified by the Client, must be reported to Envio Rental Car prior to the handover of the Vehicle on the Delivery Date.

## **7. Area and Manner of Vehicle Use**

**7.1.** The Vehicle may be used by the Client within the Operational Area, either personally by the Client or by a second authorized driver.

**7.2.** If the Client wishes to use the Vehicle outside the Operational Area, they must obtain consent from Envio Rental Car.

## **8. Rental Period**

**8.1.** The rental period is determined in each case by the Agreement.

**8.2.** The rental period may be extended only with the consent of Envio Rental Car.

**8.3.** Envio Rental Car may terminate the Agreement with immediate effect by sending an appropriate termination statement in electronic form if the Client:

**8.3.1.** uses the Vehicle in a manner contrary to its intended purpose, the Agreement, or these Terms and Conditions;

**8.3.2.** neglects the Vehicle.

## **9. Rent and Payments**

**9.1.** No later than the Delivery Date, the Client is obligated to pay Envio Rental Car the full rental amount for the entire Rental Period in advance and to provide a deposit.

**9.2.** The full payment of the Rent and the deposit by the Client is a prerequisite for the Vehicle being handed over to the Client.

**9.3.** If the Agreement is extended during its term, the Client must pay the full Rent for the extended Rental Period before the extension begins. Failure to pay the Rent for the additional Rental Period may result in the Client being denied the use of the Vehicle. The inability to use the Vehicle due to non-payment for the extended Rental Period does not extend the Rental Period by the duration of the Vehicle's non-availability to the Client.

**9.4.** The Client may pay the Rent and other charges using one of the following methods:

**9.4.1.** payment card;

**9.4.2.** online bank transfer;

**9.4.3.** BLIK (Polish mobile payment system);

**9.4.4.** cash;

**9.4.5.** payment card via the terminal located at the Envio Rental Car headquarters.

## **10. Security Deposit**

**10.1.** As security for the payment of Rent, contractual penalties, and any claims of Envio Rental Car, a deposit is collected from the Client on the day the Agreement is concluded. This deposit may be secured through:

- **(i)** pre-authorization,
- **(ii)** in the case of a rental period longer than 14 days – a sale transaction, or
- **(iii)** payment by card,  
unless Envio Rental Car agrees to accept payment in another form.

Envio Rental Car is entitled to offset any claims it is owed, including, but not limited to, accrued contractual penalties and fees, against the deposit provided by the Client.

**10.2.** The deposit provided by the Client, after any applicable deductions, will be refunded to the Client within 21 (twenty-one) business days from the date of the Vehicle's return.

**10.3.** If justified by the circumstances, including but not limited to the results of the verification mentioned in Section 4.4 of these Terms and Conditions, Envio Rental Car reserves the right to condition the conclusion of the Agreement on the Client providing additional security beyond the deposit specified in Section 10.1 of these Terms and Conditions.

**10.4.** At the time of concluding the Agreement, a pre-authorization (deposit) is applied to the Client's bank account to secure any obligations arising from the Agreement and these Terms and Conditions.

**10.5.** The release of the pre-authorization occurs within the timeframe determined by the procedures of the Client's card-issuing bank.

**10.6.** Envio Rental Car is entitled to charge the Client for any unpaid but due amounts arising from the Agreement and these Terms and Conditions.

## **11. Obligations and Responsibilities of the Client**

**11.1.** During the Rental Period, the Client is required to:

**11.1.1.** use the Vehicle in accordance with the Agreement and in a manner appropriate to the Vehicle's properties and intended purpose;

**11.1.2.** lock the Vehicle, activate anti-theft devices, and secure the keys outside the Vehicle each time they leave the Vehicle;

**11.1.3.** perform basic checks on the Vehicle, including proper tire pressure and light functionality;

**11.1.4.** use the correct type of fuel as indicated near the fuel cap;

**11.1.5.** park the Vehicle, if possible, in guarded parking lots;

**11.1.6.** refrain from transferring the Vehicle for use, sublease, or lease to third parties;

**11.1.7.** immediately inform Envio Rental Car about any alerts or errors in the Vehicle;

**11.1.8.** avoid prohibited actions involving the Vehicle, specifically:

- **11.1.8.1.** smoking tobacco or other substances inside the Vehicle;
- **11.1.8.2.** using the Vehicle to start or tow other vehicles, trailers, or objects without permission;
- **11.1.8.3.** modifying or altering the Vehicle;
- **11.1.8.4.** exceeding the Vehicle's permissible load capacity;
- **11.1.8.5.** using the Vehicle for races, rallies, competitions, or driving on racetracks (even without participating in events);
- **11.1.8.6.** transporting animals without prior notification and consent from Envio Rental Car;
- **11.1.8.7.** affixing materials, stickers, or wraps to the Vehicle;
- **11.1.8.8.** transporting materials or substances that could damage, dirty, or endanger the Vehicle or its passengers;
- **11.1.8.9.** driving under the influence of alcohol, narcotics, psychotropic substances, or any substances impairing awareness or psychomotor skills;
- **11.1.8.10.** using the Vehicle for commercial purposes.

**11.2.** The Client is subject to a mileage limit during the Rental Period as specified in the Agreement. This limit affects the Rent due. The limit can be increased with Envio Rental Car's approval.

## **12. Return of the Vehicle**

**12.1.** Upon the conclusion of the Rental Period, the Client is required to return the Vehicle on the Return Date, at the location and time specified during the Vehicle order, in the condition it was in at the time of handover. This includes returning the Vehicle:

**12.1.1.** with a full fuel tank or a fully charged battery;

**12.1.2.** at the location and on the date specified in the Agreement;

**12.1.4.** together with the keys, documents, and other equipment provided with the Vehicle.

12.2. Any change to the return date or location requires prior consent from Envio Rental Car. If the Vehicle is returned:

12.2.1. on a date other than that specified in point 12.1.;

12.2.2. in a condition not compliant with the Agreement;

12.2.3. unwashed or uncleaned both inside and outside;

Envio Rental Car reserves the right to schedule another inspection and retrieval date for the Vehicle, which will be communicated to the Client promptly. Additionally, the Client may be charged an extra fee for an additional rental day. At the time of Vehicle return, the Parties will record only the fact of return and any visible damage in the Vehicle Return Protocol.

If the Vehicle is returned clean inside and outside, within the agreed time and in compliance with the Agreement, the Parties will carry out an inspection and acceptance immediately upon the Vehicle's return.

12.3. The return of the Vehicle will be confirmed via an electronic Return Protocol approved by both Parties. During the preparation of the Return Protocol, the Parties will verify the condition of the Vehicle as of the Return Date unless circumstances outlined in point 12.2. apply.

12.4. In the event the Client abandons the Vehicle, i.e., returns it in violation of this section, the Client will bear responsibility for any damages to the Vehicle until Envio Rental Car becomes aware of the abandonment, the location of the Vehicle is identified, and it is retrievable. The Agreement will be terminated as soon as the Vehicle can be retrieved under the described conditions.

12.5. The Client must return the Vehicle, along with the keys, documents, and other equipment provided, in an undeteriorated condition. However, the Client will not be held liable for normal wear and tear resulting from proper use of the Vehicle.

12.6. If the Client exceeds the daily mileage limit specified in the Agreement, Envio Rental Car is entitled to charge a fee of 1.5 PLN (one zloty and 50/100) or another amount specified in the Agreement, for every kilometer driven beyond the agreed limit.

### **13. Damage, Malfunctions, Theft**

13.1. In the event of damage or a technical malfunction of the Vehicle, the Client is obligated to secure the Vehicle or its remains and immediately notify Envio Rental Car of the damage/malfunction, providing all relevant information regarding the condition of the Vehicle and its location.

13.2. The Client is not permitted to perform any repairs or towing of the Vehicle without the consent of Envio Rental Car. If the Vehicle is left inoperable or damaged outside the designated return location due to the Client's fault, the Client will bear the cost of towing the Vehicle.

13.3. In the case of Vehicle damage caused by an unidentified third party, the Client is required to take all necessary actions to identify the perpetrator and secure evidence that may aid in determining the perpetrator's liability.

13.4. In the event of theft, damage, a collision, or an accident involving the Vehicle, the Client is required to immediately inform Envio Rental Car of the incident. Additionally, the Client must cooperate with the insurance provider to the extent necessary to process the claim, including providing all documents requested by the insurer.

13.5. In the event of Vehicle theft, the Client is also obligated to promptly return the Vehicle's keys and documents to Envio Rental Car.

13.6. In the case of damage or theft caused by a known third party, the Client is required to:

13.6.1. promptly notify Envio Rental Car of the accident or damage to the Vehicle;

13.6.2. refrain from accepting any claims from third parties;

13.6.3. call the Police to the scene of the incident and provide Envio Rental Car with a police report;

13.6.4. submit to Envio Rental Car a completed and confirmed theft/accident report form or a full and signed statement from the perpetrator, along with, if possible, complete details of the known third party, witnesses, and a detailed description of the incident;

13.6.5. provide any necessary assistance to Envio Rental Car and its insurers in pursuing claims or in legal proceedings related to the theft, accident, or damage.

#### **14. Costs**

14.1. The Client is obligated, at their own expense and risk, to undergo any necessary health examinations to determine their fitness to operate the Vehicle. Envio Rental Car assumes no responsibility for the accuracy or reliability of such examinations and disclaims liability for any incidents caused by the Client's health condition or other events (including unforeseeable ones).

14.2. The Client is responsible for covering all costs associated with the use of the Vehicle during the Rental Period, including, but not limited to:

14.2.1. payment of fines, penalties, or fees resulting from violations of applicable laws for which the Client is accountable;

14.2.2. payment for fuel/electric power consumed during Vehicle use and the cost of windshield washer fluid;

14.2.3. payment of all fines and charges, including parking fees for the Vehicle.

#### **15. Liability**

15.1. The Client is obligated to compensate Envio Rental Car for any damages caused to Envio Rental Car in connection with the execution of the Agreement by paying appropriate compensation. Envio Rental Car retains the right to pursue compensation for damages from the Client at any time, either under general principles or by applying contractual penalties and fees as stipulated in this Section 15 of the Terms and Conditions. The imposition of contractual penalties and/or fees by Envio Rental Car in accordance with these Terms and Conditions does not preclude Envio Rental Car's right to seek additional compensation exceeding the amount of such penalties and/or fees under general legal principles.

15.2. The Client is specifically required to reimburse Envio Rental Car for any costs arising from damages to the Vehicle, including its external components and interior equipment, caused by the Client.

15.3. Envio Rental Car is entitled, in particular, to charge the Client for the following costs:

15.3.1. The removal of damages resulting from improper use of the Vehicle or negligence by the Client;

15.3.2. The loss of the Vehicle's market value due to damages caused by the Client;

15.3.3. Loss of profits incurred by Envio Rental Car due to the inability to rent the Vehicle as a result of damages caused by the Client.

15.4. Envio Rental Car is authorized to impose additional fees and contractual penalties on the Client in the following cases and amounts:

15.4.1. An amount of **150.00 PLN** for each of the following incidents:

15.4.1.1. The necessity to clean the Vehicle due to dirt beyond what is caused by ordinary use;

15.4.1.2. Returning the Vehicle in a condition not compliant with the Agreement and these Terms and Conditions;

15.4.1.3. Returning the Vehicle outside the hours of 8:00 AM – 8:00 PM;

15.4.1.4. Returning the Vehicle on Saturdays or public holidays;

15.4.1.5. Processing by Envio Rental Car of any traffic fines imposed on the Client or a third party in connection with the use of the Vehicle.

15.4.2. For each day the Vehicle is immobilized due to the Client's failure to return the Vehicle's documents or keys, or returning the Vehicle in a condition preventing its use, Envio Rental Car may impose a contractual penalty amounting to twice the daily Rental Fee for each day of the Vehicle's rental.

15.4.3. A penalty of 500.00 PLN (in words: five hundred Polish zloty) for each day during which the following violations persist:

15.4.3.1. The submission by the Client of any false statement as outlined in Section 4.3 of these Terms and Conditions;

15.4.3.2. Breach of Section 7.1 of the Terms and Conditions by the Client;

15.4.3.3. Termination of the Agreement by Envio Rental Car for reasons specified in Section 8.3 of the Agreement;

15.4.3.4. Breach by the Client of any obligation outlined in Section 11.1 of these Terms and Conditions.

15.5. In the event that the Client returns the Vehicle with incomplete or damaged equipment, Envio Rental Car shall be entitled to charge the Client the following fees for each damaged or missing item of equipment, as listed below:

Vehicle Key	2500,00 PLN
Registration Document	350,00 PLN
Insurance Policy	50,00 PLN
Warning Triangle	350,00 PLN



First Aid Kit	400,00 PLN
Fire Extinguisher	900,00 PLN
Towing Screw	150,00 PLN
Towing Hook	2500,00 PLN
Trunk Shelf	750,00 PLN
Trunk Cover	1900,00 PLN
Charging Cable for Station Use	2500,00 PLN
Plug-In Charger	5000,00 PLN
Tow Hook Key	250,00 PLN
Foldable Basket	150,00 PLN
Repair Kit, Sealant	350,00 PLN
Repair Kit, Compressor	950,00 PLN
Repair Kit, Complete Set	1300,00 PLN
Spare Wheel	2900,00 PLN
Child Seat (22-36 kg)	500,00 PLN
Child Seat (15-36 kg)	1100,00 PLN
Child Seat with Base (22-36 kg)	2100,00 PLN
Roof Rack	3900,00 PLN
Bike Rack	4500,00 PLN
Car Refrigerator	350,00 PLN
Car Charger	150,00 PLN
Complete Front Licence Plate	200,00 PLN
Complete Rear Licence Plate	200,00 PLN
Snow Chains (4 pieces)	1500,00 PLN
Non-Slip Wheel Straps (2 pieces)	180,00 PLN
Non-Slip Wheel Straps (4 pieces)	360,00 PLN

15.6. If the Client returns the Vehicle after the Return Time specified in the Agreement, Envio Rental Car is entitled to impose the following fees on the Client:

In the event the Vehicle is returned within 12 (twelve) hours after the agreed Return Time.	50% of the Rental Fee for one day.
In the event the Vehicle is returned more than 12 (twelve) hours after the agreed Return Time but less than 24 (twenty-four) hours after the agreed Return Time.	100% of the Rental Fee for 1 day.
In the event the Vehicle is returned more than 24 (twenty-four) hours after the agreed Return Date.	100% of the Rental Fee for each started rental day.

15.7. Without prejudice to the provisions of points 15.6–15.7 of the Regulations, the Client's liability for damages caused to the Vehicle is limited to the Client's deductible contribution to the damage, up to 10% of the Vehicle's value as stated in the Vehicle's insurance policy.

15.8. The limitation specified in point 15.7 of the Regulations does not apply, and the Client is fully liable for the damage if the damage to the Vehicle occurred due to intentional actions or omissions or gross negligence, including:

- 15.8.1. operating the Vehicle while intoxicated, under the influence of drugs or other intoxicating substances, or without a valid driver's license;
- 15.8.2. fleeing the scene of an accident or collision;
- 15.8.3. unauthorized use of the Vehicle outside the Territory of Operation;
- 15.8.4. failure to return the Vehicle's documents or complete set of keys after the loss of the Vehicle, or failure to fulfill other obligations required by the insurer, resulting in a refusal to pay compensation or the inability to claim such compensation;
- 15.8.5. exceeding the permissible speed or load limit, or any other violation of traffic regulations in force at the location of the collision or road accident;
- 15.8.6. participation in competitions, rallies, races, demonstrations, or similar events;
- 15.8.7. providing false information or documents to rent the car;
- 15.8.8. use of the car by a person other than the Client, Lessee, or Authorized User.

15.9. The Client has the option to purchase non-mandatory additional insurance, which releases the Client from liability to Envio Rental Car under the terms described in this point, up to the amount of the deposited Security Deposit. However, this does not exempt the Client from liability for damages caused to Envio Rental Car under the circumstances outlined in points 15.5 and 15.8 of these Regulations, for which the Client remains liable in all cases, regardless of the purchase of additional insurance.

15.10. The Client is not entitled to claim reimbursement from Envio Rental Car for any expenses incurred on the Vehicle.

## **16. Special Provisions Applicable to Agreements Concluded with Consumers**

16.1. The provisions of this section apply exclusively to Agreements concluded with Clients who are consumers.

16.2. A Client who is a Consumer bears liability as specified in the Regulations only if the basis for such liability arises from an event for which the Client is responsible under the general principles established in the Civil Code.

16.3. Disputes arising from or related to the content or performance of the Agreement will be resolved by competent common courts in accordance with applicable legal provisions.

16.4. Pursuant to Article 38, point 12 of the Consumer Rights Act (consolidated text: Journal of Laws of 2017, item 683, as amended), a Client who is a Consumer does not have the right to withdraw from the Agreement or extend the Agreement in connection with its conclusion at a distance or outside the premises of Envio Rental Car.

## **17. Withdrawal and Complaints**

17.1. In the event the Client cancels an order after payment has been made and at least 24 (twenty-four) hours prior to the agreed Vehicle pick-up time, a refund will be issued in the form of a voucher valid for one year from the date of cancellation, provided that Envio Rental Car has fulfilled the terms of the Agreement. If the cancellation occurs within 24 hours of the scheduled pick-up time, the Client is not entitled to a refund due to Envio Rental Car's fulfilment of the Agreement.

17.2. Complaints related to improper performance of the Agreement by Envio Rental Car, including issues concerning defects in the Vehicle that limit its usability or render it unusable, may be submitted in writing to the address provided in the Regulations, or in electronic form via email to: [biuro@erc.pl](mailto:biuro@erc.pl).

17.3. Complaints will be processed within 14 days of their proper submission. A complaint is considered properly submitted when all necessary documents required for its review are provided.

## **18. Personal Data**

18.1. For the purpose of executing this Agreement, the Client provides their personal data to Envio Rental Car.

18.2. The scope of the provided data includes: name, surname, email address, phone number, residential address, PESEL number, date of birth, driver's license number and expiration date, ID document number and series, and expiration date. These data are necessary for the fulfillment of obligations by both Parties.

18.3. Personal data will be processed by Envio Rental Car when necessary for purposes stemming from legitimate interests pursued by Envio Rental Car, in accordance with Article 6(1)(f) of the GDPR. These interests include contract performance, fraud prevention,

ensuring security, internal legal compliance oversight, and establishing, pursuing, and defending claims. The duration of data processing will depend on the purpose: data for contract execution will be processed for the duration necessary to fulfill the Agreement, and data for claims-related purposes will be processed until the statute of limitations on such claims expires.

18.4. Envio Rental Car is the controller of the personal data. The Client has the right to request access to, correction, deletion, or restriction of their data, as well as to object to its processing and to request data portability. The Client can withdraw consent for the processing of personal data at any time. Such withdrawal does not affect the legality of processing carried out before the withdrawal. The Client also has the right to lodge a complaint with a supervisory authority if data processing violates GDPR provisions.

18.5. The Client's personal data will be shared by Envio Rental Car with public administration authorities upon request if such a request is made due to suspicions or confirmation of an offense, crime, or administrative violation occurring during the rental period.

18.6. Envio Rental Car vehicles are equipped with devices that track the vehicle's location and process real-time location data, which are accessible to Envio Rental Car. By using the services, the Client consents to the collection of information regarding the vehicle's current location.

18.7. Considering the risk of rights and freedoms violations for natural persons, as well as technical knowledge, implementation costs, scope, nature, context, and purposes of data processing, Envio Rental Car declares that it has implemented appropriate technical and organizational measures to secure the processing of personal data entrusted to it.

18.8. Signing the Agreement constitutes consent for the processing of personal data for marketing purposes by Envio Rental Car, including marketing support via email and SMS notifications. This consent may be withdrawn at any time.

## **19. Final Provisions**

19.1. The division of the Regulations into sections and the assignment of titles to individual sections are for organizational purposes only and should not affect their interpretation.

19.2. In matters not regulated by the Agreement and the Regulations, the provisions of generally applicable law, in particular the provisions of the Civil Code, shall apply.

19.3. The Regulations in the above wording are effective as of July 22, 2024.

19.4. Any disputes arising from the performance of the Agreement or related to the rental of vehicles from Envio Rental Car shall be resolved by the court with local jurisdiction for the registered office of Envio Rental Car.

19.5. All comments, opinions, and information can be submitted via the CONTACT section located on the website [www.erc.pl/kontakt](http://www.erc.pl/kontakt).